

Executive VIP Mobility Services*

With today's increasingly mobile workforce, you want a partner who can help you achieve your business objectives while addressing the emotional needs of employees and their families facing major life changes.

At SIRVA, we're dedicated to continuously delivering high quality mobility experiences to everyone involved in the process. But we understand that some employees require a little extra attention and care. Our Executive VIP Mobility Services cater to the unique needs of your most critical employees with elevated customer service and quality control.

Dedicated Support for Your Most Critical Relocations

Our unique service delivery model provides your employees with a single point of contact to guide them through every step of the mobility process. The Executive VIP program ensures that your most important employees are paired with our most seasoned mobility professionals. Our Executive Mobility Specialists are fully accountable to support your VIPs through all aspects of the relocation:

- ▶ Leads all service provider calls
- ▶ Schedules appointments and provides executive administration assistance for items such as expense administration and travel
- ▶ Direct access to support teams and senior leadership for priority escalations
- ▶ Empowerment to make decisions regarding the home sale process and to leverage miscellaneous expense funds to ensure needs are met with urgency

Who qualifies as a VIP?

- ▶ Executive team members (CEO, CFO, COO, CMO, CIO)
- ▶ Senior leaders (EVP, SVP, President)
- ▶ Any employee who is critical to meeting your business objectives, whatever they may be

Delivering Peace of Mind

The Executive Mobility Specialist ensure that extra measures are taken to meet the needs of VIP employees through the entire mobility experience – and provide updates to key stakeholders every step of the way. SIRVA's Executive VIP Mobility Services help ensure that you feel confident in the success of your mobility program's most critical relocations.

*SIRVA Proprietary

SIRVA's Designated Executive Mobility Specialists

- ▶ 5 years of experience with senior level employees
- ▶ Experience working with EVIPs family and other designated contacts
- ▶ Reduced caseload to ensure your VIP is priority
- ▶ 24/7 availability